FAQs

Kernutt Stokes LLP and Fordham & Co LLP

CURRENT WORK & WHAT TO EXPECT GOING FORWARD

What happens if I currently have tax, audit, or other work in progress?
Work-in-progress will continue to be handled by our team, provided you have returned the consent to transfer your files to Kernutt Stokes. You will notice a different look to your deliverables with Kernutt Stokes branding, but your projects will continue to be worked on.

Will there be any disruption to my service during the transition?
We don't expect any disruption to your service during the transition. Our goal is to transition all client files to our platform with no disruption to work that is currently in progress, provided that you have returned the consent to transfer your files to Kernutt Stokes.

What should I expect during the transition period?
Email correspondence will come from a kernuttstokes.com address. Please add this domain to your approved sender list.

Will I need to use any new portals or systems?
Kernutt Stokes uses the same SafeSend Returns platform for delivery of tax returns. Individual clients will notice a small change in how their client organizers are delivered this winter as we transition them from SafeSend Organizer to SafeSend Gather.

SERVICES & BILLING

Will any services I currently receive change?
No, you will continue to receive the same services and will have access to even more services and resources than we previously offered.

What do I do if I have an outstanding bill from Fordham?
Outstanding bills from Fordham can be paid via the "Pay My Bill" link at www.fordham.com or by mailing a check to our office.

Will billing processes or timing change?
Billings are prepared monthly around the 20th of each month.

Will engagement letters or agreements be updated?
For all work-in-progress, the engagement letters that are in place and have been signed will be sufficient. New letters will be drafted for fiscal-year clients who have not already signed one under Fordham.

Contact Us

Fordham & Co LLP
CERTIFIED PUBLIC ACCOUNTANTS

(503) 648-6651 | fordham.com

KERNUTTSTOKES
Certified Public Accountants & Consultants

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DATA SECURITY & CONFIDENTIALITY

How will my data and documents be transferred securely?
Access to your data will only be granted upon receipt of your consent to transfer your files to Kernutt Stokes. Completed work files will be transferred internally by Kernutt Stokes director of administration along with the Kernutt Stokes IT team.

Will there be any changes to how my confidential information is handled?
Kernutt Stokes follows all applicable state and federal laws that regulate financial data protections.

CONTACT INFORMATION & LOCATIONS

Will phone numbers and email addresses remain the same?
Yes, our phone numbers remain the same. However, emails will now come from our new Kernutt Stokes addresses. Any emails that are sent to our Fordham addresses will automatically forward to our new email addresses.

Where can I find more information?
More information can be found at www.kernuttstokes.com/Fordham. And as always, please feel free to reach out to us directly.

Will the Fordham office remain open?
Yes, our office in Hillsboro will remain open. However, with our growing team, we may expand into a new location in the future to better serve our community.

Where are the other Kernutt Stokes locations?
Additional Kernutt Stokes offices are in Lake Oswego, Eugene, Bend, and Corvallis.

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